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| **Item** | **Category** | **Status &Challenges** | **Priority Weight** | **Responsible**  |
| ATM System Performance | Operating system response | Performance still noted okay. However, delay realized at machine reboot back in service   Remark.Delay time to come in service attributed to IATM application. | Mandatory | MC team, Sybyl |
| IATM application response | IAtm Application response noted fine after terminal is back in service and not affected by solid core locked state mode | Mandatory | MC team, Sybyl |
| Patch and Updates Management | Patching noted fine, however noted challenge on updating files during replacement. Issued resolved by manual change over to update mode.For terminal in locked state, no patching is expected to happen as this may as well stall/freeze machine operation. | Mandatory | MC team, Sybyl, Solid core team |
| Terminal Network Status | Outbound traffic noted fine with terminal able to come in service. Challenge realized for inbound traffic where access by monitoring applications was declined. Issue was resolved by whitelisting application access ports at terminal OS firewall.No firewall restrictions seen imposed on terminal when in locked state. | Mandatory | MC team, Sybyl, Solid core team |
| ATM Monitoring Performance | Mclient Monitor status | InetConnector Agent still failing to start This has been reviewed but still not operation and noted corrupt on test machine.Recommend investigating this further on any selected pilot machine since this with be noted healthy before Solid core policies are activated to it. In this way we can confirm status | Mandatory | MC team, Sybyl, Solid core team |
| iRecon Monitor status | iRecon Agent able to start at terminal and accessible for monitoringNoted okay even in solid core locked state. | Mandatory | MC team, Sybyl |
| iwallet Monitor status | iWallet Agent able to start at terminal and accessible for monitoringNoted okay even in solid core locked state | Mandatory | MC team, Sybyl |
| Ivoyager Monitor status | I voyager Application Agent able to start at terminal and accessible for monitoring.Noted okay even in solid core locked state | Mandatory | MC team, Sybyl |
| Iswitch Interface Monitor status  | Communication between switch and terminal monitored okayNoted okay even in solid core locked state | Mandatory | MC team, Sybyl |
| Ivoyager log Monitor status | I voyager Log client Agent able to start at terminal and accessible for monitoring. (Attached screenshots)Noted okay even in solid core locked state | Mandatory | MC team, Sybyl |
| ATM Transaction Performance | Transaction Performance | Machine able to perform successful transactions as per scope, that is Fast Cash Withdrawal, Mini statement, Inquiry, Other withdrawal and Cardless deposit. (Attached transaction samples)Noted okay even in solid core locked state | Mandatory | MC team, Sybyl |
| Transaction Journal update status | Transaction log noted updated accordingly.Noted okay even in solid core locked state. | Necessary | MC team, Sybyl |
| Solid core Application Performance and Control | Remote control to terminal status | Complete | Mandatory | ITSEC, Solid core team |
| Policy Management | Complete | Mandatory | ITSEC, Solid core team |
| Update Management  | Complete | Mandatory | ITSEC, Solid core team |
| Other | N/A | Necessary | ITSEC, Solid core team |