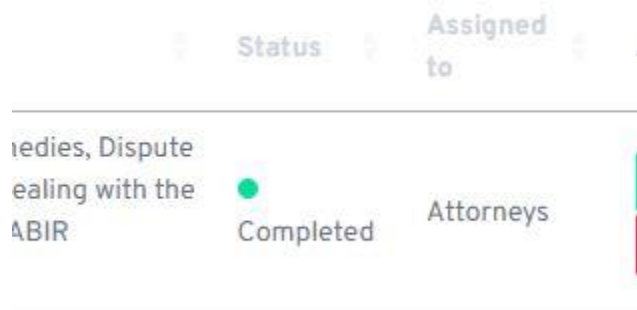# DIRM GENERAL REPORT

## DIRM ATTORNEY DASHBOARD

1. **Attorney Name Assignment**

   ✓ **Issue:** Legal, queries e.t.c do not display the name of the attorney assigned to the case. Instead, they should include the specific attorney's name who signed or is responsible for the case.  Example Assigned by: Samson Kataga (Specific attorney) or it can be DIRM GROUP ATTORNEY .



2. **Legal Case Attachment**

   ✓ **Issue:** Legal case attachments uploaded by the admin are not visible to the admin when want to see it i.e. on legal cases only admin get 404 page not found when want to see his attachment to user.
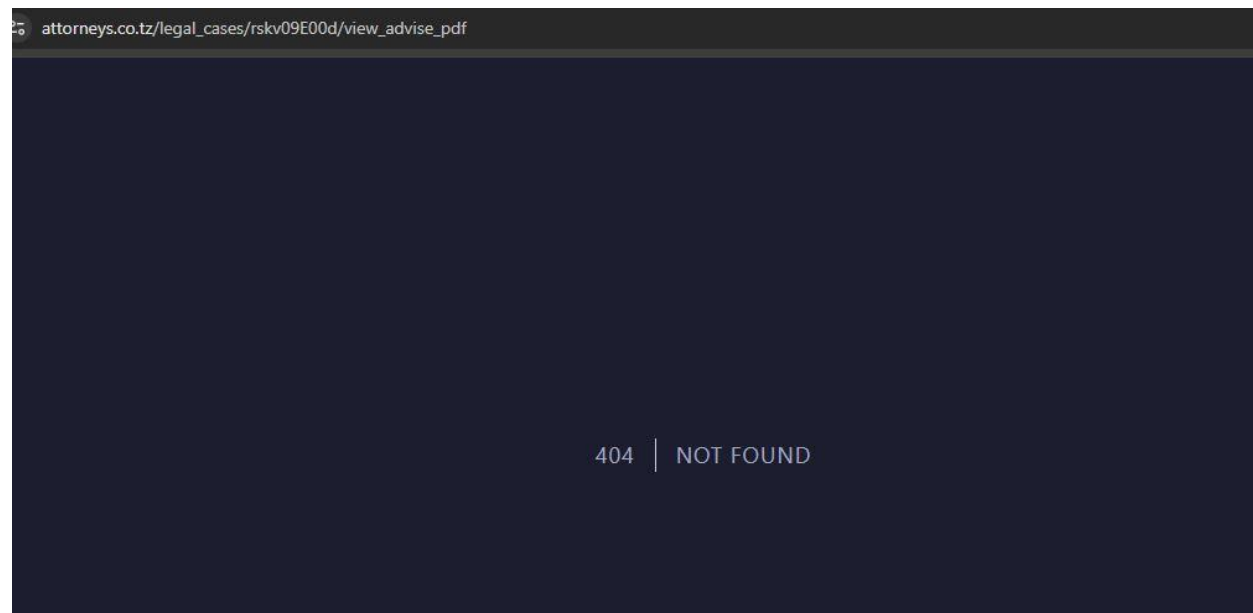


   ✓ **Proposed Amendment:** Fix the file attachment functionality in the admin    panel to ensure that all legal documents

**3**. **Client Name Validation**

- ✓ **Issue:** The system currently uses user emails instead of client names for validation and communication. This can lead to confusion and reduce personalization.
- ✓ **Proposed Amendment:** To arrange client names in every legal to use name registered by user and not their emails.

**4. Additional to Attorney role**

- ✓ Make a role of adding attorney so as a user can see the availability days and this comes with email being taken example if I need one user to be attorney the system need a new email rather than that registered by so no option for admin to create attorney.
- ✓ Means make super admin role to create a list of attorney so that on mobile app user can select which attorney he/she want to consult.

5. **Appointment**

- ✓ Every attorney should see the appointment request from customer as well as super admin should also see the whole appointment done in the application.
- ✓ On this part, it matter first when super admin is able to create attorneys and their account for operating those legal and appointment as whole.

**6. User creation by admin**

- ✓ Make sure admin can be able to create a user through dashboard and that user can use the password get from admin. So how the user can get that password if he/she not around to admin?
  Yeah solution is user email link for verification in order for him/her to login and able to change password it looks like for attorney also in general.

**DIRM ATTORNEY APPLICATION**

- ✓ Make on appointment to be open respective user to see their date for their consultation.

<u>**DIRM TECHWORKS DASHBOARD**</u>

1. **Professional Service Registration**

   - ✓ **Issue**: when user want to request a professional and after approved the system should notify a professional which contacted by the customer. It means that if user request a professional the system should inform a tagged professional in their email also when admin approved it

   **Example:** "James your being requested by Samson as an engineer" so system should sent email to tagged professional after admin approved. (Both should get a notification)

2. **Add section of Job Poster Page for sub employer**

   - ✓ **Issue:** additional section to sub employer which can post jobs by themselves without dirm group to employ on behalf if they want.

   - ✓ Also this make super admin to create their account so as for them to post their job i.e additional role to super admin
   - ✓ Payment transactions to those who post their jobs using dirm techworks.

3. **User creation by admin**

   - ✓ Make sure admin can be able to create a user through dashboard and that user can use the password get from admin. So how the user can get that password if he/she not around to admin?
     Yeah solution is user email link for verification in order for him/her to login and able to change password in general.

<u>**DIRM TECHWORKS APPLICATION**</u>

1. **TechWorks Email for Equipment Inquiries**

   - ✓ **Issue:** When users inquire about equipment, the system does not provide a contact number or email for further communication (email notification).

     **Solution**: You have been hired! Please contact us at [insert mobile number] or [insert email address] for further details

## 2. Advert Naming Convention

✓ **Issue:** Advertisements are not displaying the company names accurately, which can lead to branding issues. The advert name should reflect the company name responsible for the advertisement.
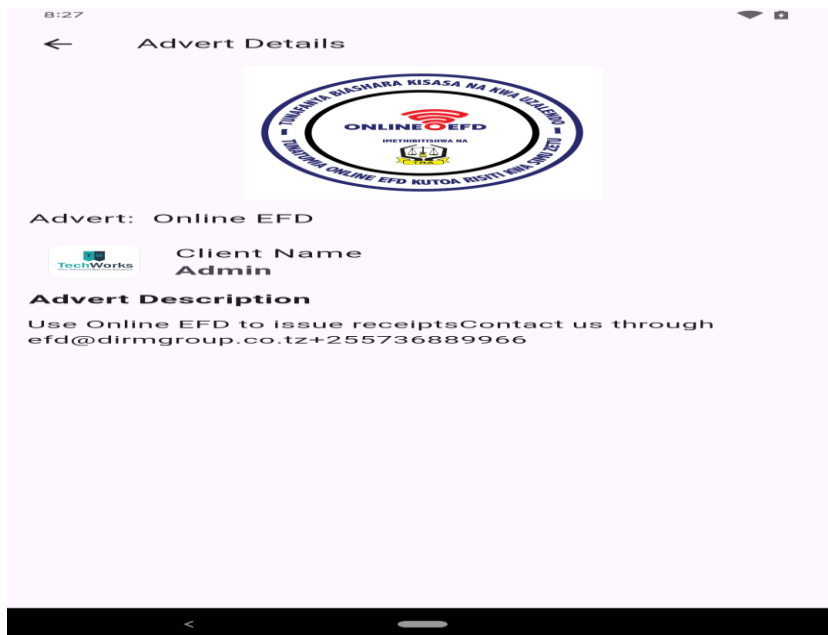


**Example:** At client name should be: name of the company offer for advert in the app (email, phone etc.)
Description: paragraph for their marketing

## 3. Job Location Formatting

✓ **Issue:** Job locations are saved with the prefix "+255" (the country code), which is incorrect for storing actual geographic locations.



✓ **Proposed Amendment:** Modify the location field to store proper address details without the "+255" prefix, ensuring accurate and clear location data.

**DIRM AGROLIVES DASHBOARD**

1. To create an order: Admin can add delivery status and specify payment type (Cash or Credit) when a user requests an order. Ensure all details use the same measurement unit for consistency.
   Let assume these:-
   When user request order with cash then admin processed it then a delivery guy arrived to the client then admin update order is delivered then good being taken by corresponding client thus make admin to need confirmation if payment is payed on cash but the system is telling payment cash is pending while on the app is confirmed that is not required.

2. When credit transactions is approved with respect to amount the system is shown pending status



3. **Categories entry types**
   - ✓ Meat, beans, vegetables, oil/fat, fruits, roots, poultry, flour, cereals, milk/drinks, whole animal.

4. **Cash exchange**
   - ✓ Customer operates more in Tanzania so let all issues about money to be in Tanzania Shillings
   - ✓ Also ensure all calculations per item are given out correctly to respective item and quantity requested.

**DIRM AGROLIVES APPLICATION**

- ✓ The like button animation is lagging; optimize it by using smoother CSS transitions to improve responsiveness.
- ✓ Make sure order created either in cash or by credit payment every steps ruined in should be equal in both dashboard and application
Example: when order is in cash completed and delivered then app payment status should be in accordance to comment from delivery guy that client is already give out the payment then admin is able to update cash is confirmed likewise to credit payment when user assigned a specific date for payment but before he/she can be able to pay without wait for exactly date the admin can approve that status and should show that the customer pay by credit transactions is confirmed.

**Prepared by:** Samson Kataga
**Date:** November 16, 2024